

Shipping Terms & Conditions for Handpiece Repair Services

Offices Located Across Canada, using ICS Courier:

- **MCS Handpiece Ltd.'s Customers** who are shipping to **MCS Handpiece Ltd., Using MCS Handpiece Ltd.'s ICS Courier Account:**
 - **with a Package Weight of Under 500G**, will be invoiced Pick Up Shipping Charge of **\$30**.
 - **with a Package Weight of Under 500G, in Rural Areas**, will be invoiced Pick Up Shipping Charge of **\$35**.
 - **with a Package Weight of Over 501G to 1KG**, will be invoiced Pick Up Shipping Charge of **\$60**.
- **MCS Handpiece Ltd.** Return Shipping Customers Repaired Handpieces, using **MCS Handpiece Ltd.'s ICS Courier's Account:**
 - **with a Package Weight of Under 500G**, will be invoiced a Return Shipping Charge of **\$30**.
 - **with a Package Weight of Under 500G, in Rural Areas**, will be invoiced a Return Shipping Charge of **\$35**.
 - **with a Package Weight of Over 501G to 1KG**, will be invoiced a Return Shipping Charge of **\$60**.
- **MCS Handpiece Ltd.'s Customers** who have their own **ICS Courier Account**, can email to **MCS Handpiece Ltd**, an **ICS Courier Return Label on their account**, to use on their shipment. If this label is used, there will not be a charge on the invoice.
- MCS Handpiece Ltd. Has implemented Shipping Bonuses.
- Pricing Subject to Change Without Notice.
- **Only MCS Handpiece Ltd can make collect pick-up requests on MCS Handpiece's Ltd ICS Courier Account.**

Offices Located in the Lower Mainland, BC, MTS Logistics/Medi Tran Services:

- **MCS Handpiece Ltd.'s Customers** who are shipping to **MCS Handpiece Ltd., Using MCS Handpiece Ltd.'s MTS Logistics/Medi-Tran Services:**
 - will be invoiced Pick Up Shipping Charge of **\$15**.
- **MCS Handpiece Ltd.'s Customers** who are shipping to **MCS Handpiece Ltd., Using Their Own MTS Logistics/Medi-Tran Services:**
 - Pick Up Shipping Charge will be **Waived**.
- **MCS Handpiece Ltd.** Return Shipping Customers Repaired Handpieces, using **MCS Handpiece Ltd.'s MTS Logistics/Medi-Tran Services Account:**
 - will be invoiced a Return Shipping Charge of **\$15**.
- MCS Handpiece Ltd. Has implemented Shipping Bonuses.
- Pricing Subject to Change Without Notice.
- **Only MCS Handpiece Ltd can make collect pick-up requests on MCS Handpiece's Ltd ICS Courier Account.**

Customers Requesting Canada Post/United States Parcel Service:

- All shipments made by **MCS Handpiece Ltd** will be sent through **Xpresspost by Canada Post**. A tracking number will be provided on the invoice & kept for records.
- **MCS Handpiece Ltd** will ship Repaired Handpieces, Handpiece Sales & Parts Sales to **MCS Handpiece Ltd.'s Customers** through **Canada Post**.
 - **Using Regional Xpresspost Envelope**, will be invoiced a Return Shipping Charge of **\$30**.
 - **Using Regional Xpresspost Envelope**, will be invoiced a Return Shipping Charge of **\$40**.
 - Will be Provided with a Tracking Number Located on the Invoice & Kept for Records.
- MCS Handpiece Ltd. Has implemented Shipping Bonuses.
- Pricing Subject to Change Without Notice.

Shipping Terms & Conditions for Customers Wishing to use an Alternate Shipping Company for Returned Handpieces/Purchases.**Customers Requesting Retuned Shipping with FedEx, Using MCS Handpiece Ltd.'s FedEx Account:**

- **MCS Handpiece Ltd.'s Customers** who reside in the **Lower Mainland of BC, Canada**
 - will be invoiced a Return Shipping Charge of **\$40**.
 - No Extra Charge for Rural Areas. Using FedEx Ground for all shipments.
- **MCS Handpiece Ltd.'s Customers** who reside **Outside the Lower Mainland of BC, Canada**:
 - will be invoiced a Return Shipping Charge of **\$40**.
 - No Extra Charge for Rural Areas. Using FedEx Ground for all shipments.
- Pricing Subject to Change Without Notice.
- **Only MCS Handpiece Ltd. create shipments on MCS Handpiece Ltd.'s FedEx Account.**

Shipping Terms & Conditions for Warranty Repairs & Return Requests

MCS Handpiece Ltd. will pay one way shipping and **MCS Handpiece Ltd.'s customers** will pay the other way shipping unless fee is waived by **MCS Handpiece Ltd.**

- **MCS Handpiece Ltd.** will not pay for any shipments to **MCS Handpiece Ltd.** on any **MCS Handpiece Ltd.'s Customers' ICS Courier's Account**.
- **MCS Handpiece Ltd.** will not pay for any shipments to **MCS Handpiece Ltd.** on any **MCS Handpiece Ltd.'s Customers' MTS Logistics/Medi Tran Services Account**.
- If the **Handpiece Repair is Under Warranty**, this Handpiece Repair Warranty **Does Not Cover Return Shipping Costs**. Shipping costs are applied to warranty repairs.
- If the **Handpiece is "Operating Normal"** or a **Request for the Handpieces to be Returned Unrepaired**, return shipping charges apply to return requests.
- **Pricing Subject to Change Without Notice.**

Definitions:

- **MCS Handpiece Ltd.**
 - Refers to the company whom Customers send in their Handpiece for repair.
- **ICS Courier:**
 - Refers to the shipping company ICS Courier.
- **MTS Logistics/Medi Tran Services:**
 - Refers to the dental/medical shipping company MTS Logistics, or Medi Tran Services.
- **Canada Post/Xpresspost**
 - Refers to Canada Post or Canada Posts' Xpresspost Services.
- **FedEx**
 - Refers to Federal Express Corporation Transportation Company.