

January 2<sup>nd</sup>, 2024

## MCS Handpiece Ltd.

### Repair Box Coupons, Promotions & Promotional Handouts.

### Terms & Conditions

#### Gift Card Coupons:

##### MCS Handpiece Ltd. offers Gift Card Coupons.

- MCS Handpiece Ltd. gives out **Gift Card** Coupons for a **Specific Time Period**.
- Handpiece Repairs that MCS Handpiece Ltd. receives during the Specific Time Period & when handpiece is repaired, will enclose a **Gift Card Coupon**, good for a **\$10 Gift Card**.
- All **Gift Card Coupons** have an **Effective Date & Date of Expiration** on both sides of the **Gift Card Coupon**.
- All **Gift Card Coupons** are specifically numbered.
- To receive **MCS Handpiece Ltd.'s \$10 Gift Card**, the **Gift Card Coupon** must be sent with the handpiece repair.
- **Gift Card Coupons Do Expire**. Please see **Effective Date & Date of Expiration** on both sides of the coupon.
- **Information:** [www.mcs-handpiece.com/special-offers](http://www.mcs-handpiece.com/special-offers)

##### Gift Card Coupon Effective Dates:

- **“Gas Up for Summer” - \$10 Petro Can Gift Card.**
  - **Petro Can Gift Card Coupon in Effect:** June 1<sup>st</sup>, 2024
  - **Petro Can Gift Card Coupon Expires:** August 31<sup>st</sup>, 2024
- **“Warm Up for Winter” - \$10 Tim Horton’s Gift Card.**
  - **Tim Horton’s Gift Card Coupon in Effect:** September 1<sup>st</sup>, 2024
  - **Tim Horton’s Gift Card Expires:** November 30<sup>th</sup>, 2024

##### Gift Card Coupon Terms & Conditions

- **Not Valid with Warranty Services, Return Requests or Complimentary Repair Services.**
- **Only Valid with a Minimum \$50 Invoice.**
- Gift Card & Coupon Only Sent with Returned Handpiece Repairs.
- Gift Card & Coupon Cannot Be Combined with Any Other Offer.
- **Only 1 Petro Can Gift Card Valid per MCS Handpiece Ltd.’s Repair Box.**
- **Gift Card not given out without Gift Card Coupon present in Box.**
- **Coupon has No Cash Value.**
- **Any Coupons Sent in Outside of Effective Date will be Denied.**
- **Effective Date’s are Stated on both Front & Back of Coupon.**
- **MCS Handpiece Ltd. has the right to Cease or Change Promotion at any time.**

## Seasonal Sales & Discounts:

### MCS Handpiece Ltd. offers Gift Seasonal Sales & Discounts.

- MCS Handpiece Ltd. offers Seasonal Sales & Discounts for a Specific Time Period.
- Handpiece Repairs that MCS Handpiece Ltd. receives during the Specific Time Period & when the handpiece is repaired, will include a Seasonal Sales or Discount Promotional Handout. This is only information on the Specific Sale or Discount. This is not a Coupon. This Handout Does Not need to be Sent in for the Promotion.
- Please See Specific Details on Each Promotional Handout.
- All Seasonal Sales & Discount have an Effective Date & Date of Expiration on both sides of the Promotional Handout.
- Seasonal Sales & Discounts Do Expire. Please see Effective Date & Date of Expiration on the Promotional Handout.

### Seasonal Sales & Discounts Effective Dates:

- “Spring Clean Up Sale”
  - 10% of Most Lubrication Products.
  - Sale Prices on Discontinued & Reconditioned Models of Handpieces.
  - See: [www.mcshandpiece.com/special-offers](http://www.mcshandpiece.com/special-offers).
    - Spring Clean Up Sale in Effect: March 1<sup>st</sup>, 2024
    - Spring Clean Up Sale Expires: May 31<sup>st</sup>, 2024
- “Christmas Promotion”
  - 10% Off Highspeed Turbine & Bearing Replacements.
  - December-January Christmas Promo Will be Taken Off Invoice Automatically if Invoice Date is between December 1<sup>st</sup>, 2024, through to January 31<sup>st</sup>, 2025.
    - Christmas Promotion in Effect: December 1<sup>st</sup>, 2024
    - Christmas Promotion Expires: January 31<sup>st</sup>, 2025

### Seasonal Sales & Discounts; Terms & Conditions:

#### Spring Clean Up Sale:

- Valid on Specific Items listed on the Promotional Handout Only.
- Subject to Stock Availability.
- Promotional Handout has No Cash Value.
- Effective Date's are Stated on both Front & Back of Promotional Handout.
- MCS Handpiece Ltd. has the right to Cease or Change Promotion at any time.

**Christmas Promotion:**

- **Valid Only on High Speed Handpieces Only.**
- **Valid Only on High Speed Handpieces; Examples Below:**
  - **KaVo High Speed Handpieces:**
    - 459, 4500B, 4500BR, 6000B, 6500B, 6500BR, 603, 607, 625, 630, 634, 635B, 635BR, 636, 637, 639, 640, 642, 646, 647, 649, 650, 659, 659BR, 7000, E675, E677, E679, M4500, M8700, M8900, S609, S619, S605, S615.
  - **NSK High Speed Handpieces:**
    - M500, M600, Mach-Lite, NL75, NL85, NL95, NL45, NL9000, Pana-Max, Phatelus, Pico, X450, X500, X600, X700, Z800, Z900.
  - **W&H High Speed Handpieces:**
    - 896, 898, TE-95, TE-97, TE-98, TA-96, TA-97, TA-98, TC-95, TG-97, TG-98, TK-100, TK-94, TK-97, TK-98.
  - **MidWest High Speed Handpieces:**
    - Phoenix, Stylus, Stylus 360S, Stylus Plus, Tradition, Quiet Air, XGT, ATC 890, ATC 990.
  - **Star High Speed Handpieces:**
    - 430 K, 430 SW, 430 SWL, 430 Torque, 430 45 Degree, Solara.
  - **Sirona High Speed Handpieces:**
    - T1 Control, T2 Racer, T3 Racer.
  - **SciCan High Speed Handpieces:**
    - SL101.1, ML201.1.
  - **Lares High Speed Handpieces:**
    - 557, 557 Lite, 557 Pro Lite.
  - **MK Dent High Speed Handpieces:**
    - HB12, HB14, HB21, HB23, HE21, HE22, HC21, HC22, HP21, HP22.
  - **Wolf High Speed Handpieces:**
    - WSL-KV SMAL, WSL-KV MEDL, WPL-KV SMAL, WBL-NSK MEDL, WBL-KV MEDL, WPL-KV MEDL.
  - **Impact Air 45 High Speed Handpiece:**
    - Impact Air 45 Degree Highspeed.
- **Christmas Promotion Only Valid for the Months of December 2023 & January 2024 Only.**
  - **Invoiced Between December 1st 2023 through to January 31st, 2024.**
- **Not Valid with Warranty Services, Return Requests or Complimentary Repair Services.**
- **Christmas Promotion Cannot be Combined with Any Other Offer.**
- **Christmas Promotion is Not Valid on OEM Parts or OEM Repairs.**
- **Christmas Promotion Valid on Aftermarket Parts or Aftermarket Repairs.**
- **Only Valid with a Minimum \$50 Invoice.**
- **This is Not a Coupon.**
- **Promotional Handout has No Cash Value.**
- **Christmas Promotion Is Not Valid for Any Other Repairs or Purchases.**
- **Effective Date's are Stated on both Front & Back of Promotional Handout.**
- **MCS Handpiece Ltd. has the right to Cease or Change Promotion at any time.**

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## Overview of How to Send Your Handpieces to MCS Handpiece Ltd.

- **Full Terms & Conditions on MCS Handpiece Ltd.'s Handpiece Repairs:**
    - Please see **MCS Handpiece Ltd.'s Company Policy for New Handpiece & Accessory Sales, Handpiece Repair Assessments, Handpiece Repair Quotes, Invoicing & Payment** for full Terms & Conditions.
      - [www.mcshandpiece.com/company-policy](http://www.mcshandpiece.com/company-policy)
  - **Simplified Steps on How MCS Handpiece Ltd.'s Handpiece Repair Procedures:**
    - Please see **MCS Handpiece Ltd.'s Welcome Page:** [www.mcshandpiece.com/welcome](http://www.mcshandpiece.com/welcome)
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### Overview:

#### Step 1: Brands We Service

**Customer** is to find their handpiece in MCS Handpiece Ltd.'s list of [Brands We Service](#) on **MCS Handpiece Ltd.'s** website. If **Customer** cannot find their **Brand/Make** of handpiece, please contact **MCS Handpiece Ltd.** by either email [info@mcshandpiece.com](mailto:info@mcshandpiece.com) or call locally: **(604) 574-8544** or Toll Free: **(888) 575-8544**.

#### Step 2: Shipping to MCS Handpiece Ltd.

Once found, **Customer** is to decide on how to send their handpiece to **MCS Handpiece Ltd.**, using the instructions on [How to Send Your Handpieces to MCS Handpiece](#).

**Customer** to decide on what **Shipping Company** **MCS Handpiece Ltd.** uses. **Please Ship Accordingly.** If **Customer** has questions about whom to ship their handpieces with, please contact **MCS Handpiece Ltd.** by either email [info@mcshandpiece.com](mailto:info@mcshandpiece.com) or call locally: **(604) 574-8544** or Toll Free: **(888) 575-8544**.

#### Step 3: Handpiece Repair Quotes.

Once the **Customer** decided on whom to ship their handpieces with, **Customer** to fill out **MCS Handpiece Ltd.'s Repair Order Form**. To Download: [www.mcshandpiece.com](http://www.mcshandpiece.com).

**The customer** is to **follow the instructions** on the **Repair Order Form**.

**The Customer** is to send in the **White Copy of Repair Order Form** with their handpiece repairs.

Once **MCS Handpiece Ltd.** receives **The Customer's** handpiece repairs, **MCS Handpiece Ltd.** will send **The Customer** a **Handpiece Repair Quote** to **The Customer** by what **The Customer's** decision to receive their **Handpiece Repair Quote:** either email, phone, or "Go Ahead & Repair."

- **Email the Quote:** After the handpiece has gone through **MCS Handpiece Ltd.'s Handpiece Log in Procedure**, **MCS Handpiece Ltd.** will email the **Handpiece Repair Quote** to the email provided by **The Customer** on **MCS Handpiece Ltd.'s Repair Order Form**.
- **Call in the Quote:** After the handpiece has gone through **MCS Handpiece Ltd.'s Handpiece Log in Procedure**, **MCS Handpiece Ltd.** will call in the **Handpiece Repair Quote** to the phone number provided by the **Customer** on the **Repair Order Form**.
- **"Go Ahead & Repair":** After the handpiece has gone through **MCS Handpiece Ltd.'s Handpiece Log in Procedure**, **MCS Handpiece Ltd.** will **Go Ahead & Repair** the handpiece as per the **Handpiece assessment**, noted by **The Customer** on **MCS Handpiece Ltd.'s Repair Order Form**.

#### Step 4: Approving the Repair Quote:

Once the Customer has received MCS Handpiece Ltd.'s Handpiece Repair Quote (excluding the 'Go Ahead & Repair' option), the Customer will contact MCS Handpiece Ltd. with their decision to Approve MCS Handpiece Ltd.'s Handpiece Repair Quote or Deny MCS Handpiece Ltd.'s Handpiece Repair Quote. The Customer to contact MCS Handpiece Ltd. by either email @ [info@mcshandpiece.com](mailto:info@mcshandpiece.com) or call locally: (604) 574-8544 or Toll Free: (888) 575-8544. MCS Handpiece Ltd. will Invoice the Customer with the information provided by the Customer. Repaired Handpiece will be returned with MCS Handpiece Ltd.'s Invoice, any Promotional Coupons within that period, and a new MCS Handpiece Ltd.'s Repair Order Form.

#### Step 5: Payment:

Once the Customer receives their Repaired Handpieces from MCS Handpiece Ltd. Payment must be made in full to MCS Handpiece Ltd. The Customer's accounts will be on NET Terms 30 Days.

Payment Options are available. Payment Information: [www.mcshandpiece.com/payment-options](http://www.mcshandpiece.com/payment-options)

### Definitions:

- **MCS Handpiece Ltd.**
  - Refers to the company whom the Customers send in their Handpiece for repair.
- **"The Customer"**
  - Refers to a Doctor, Certified Dental Assistant, Office Manager, Dental Office, or other role that is played.
- **"Repair Order Form"**
  - Refers to the form that is filled out by the Customer, when sending in their handpiece repair to MCS Handpiece Ltd.
- **"Handpiece Repair Quote"**
  - Refers to the form that is sent to the Customer, regarding their handpiece repair assessment, how much the repair will cost, warranties that come with the repairs or if the handpiece is under any repair warranty, any shipping costs that may have occurred, taxes that need to be applied.
- **"Email the Quote"**
  - Refers to the Customer's decision on how to receive their handpiece repair quote. After the handpiece has gone through MCS Handpiece Ltd.'s Handpiece Log in Procedure, MCS Handpiece Ltd. will email Handpiece Repair Quote to the email provided by the Customer on MCS Handpiece Ltd.'s Repair Order Form that is filled out by the Customer, when sending in their handpiece repair to MCS Handpiece Ltd.
- **"Call in the Quote"**
  - Refers to the Customer's decision on how to receive their handpiece repair quote. After the handpiece has gone through MCS Handpiece Ltd.'s Handpiece Log in Procedure, MCS Handpiece Ltd. will call in the Handpiece Repair Quote to the phone number provided by the Customer on MCS Handpiece Ltd.'s Repair Order Form that is filled out by the Customer, when sending in their handpiece repair to MCS Handpiece Ltd.
- **"Go Ahead & Repair"**
  - Refers to the Customer's decision on if they want MCS Handpiece Ltd. to get the repair done quickly. After the handpiece has gone through MCS Handpiece Ltd.'s Handpiece Log in Procedure, MCS Handpiece Ltd. will Go Ahead & Repair the handpiece as per the Handpiece assessment, by the Customer on MCS Handpiece Ltd.'s Repair Order Form that is filled out by the Customer, when sending in their handpiece repair to MCS Handpiece Ltd.