

January 2nd, 2024

MCS Handpiece Ltd. MCS's Recycling Program; Terms & Conditions

MCS's Recycling Program Description:

MCS Handpiece Ltd. is offering MCS's Recycle Program.

MCS Handpiece Ltd. Accepts old unrepairable, unwanted handpieces in exchange for a Certain Discount to be taken off on the Next Invoice.

Discounts Do Not Expire. Discounts Are Kept on the Customer's MCS Handpiece Account.

Discount Breakdown:

- **5% Off Low-Speed** Handpieces to be **Taken Off Low Speed** Handpiece Repair's Only.
- **10% Off Highspeed** Handpieces to be **Taken Off Highspeed** Handpiece Repair's Only.
- **15% Off Electric Highspeed** Handpieces to be **Taken Off Electric Highspeed** Handpiece Repairs Only.
- **Air Powered & E-type Connections Only.**

Handpiece Examples: www.mcshandpiece.com/recycling-program

Terms & Conditions

- **NOT VALID** with **WARRANTY SERVICES, RETURN REQUESTS** or **COMPLIMENTATRY REPAIR SERVICES.**
- **CANNOT BE COMBINED WITH ANY OTHER OFFER.**
- **ONLY VALID** with a Minimum \$50 Invoice
- **5% Off Low-Speed Handpieces to be Taken Off Low Speed Handpiece Repair's Only.**
 - E.g.: NSK BB-Y, NSK NAC, NSK EC, NSK ER4 or Similar Low Speed Handpieces of Different Brands.
- **10% Off Highspeed Handpieces to be Taken Off Highspeed Handpiece Repair's Only.**
 - E.g.: NSK X600L, Kavo 635B, Synea TA-98L, or Similar Low Speed Handpieces of Different Brands.
- **15% Off Electric Highspeed Handpieces to be Taken Off Electric Highspeed Handpiece Repairs Only.**
 - E.g.: NSK X95L, Kavo 25LPA, Synea WA-99LT, or other Similar Low Speed Handpieces of Different Brands.
- **MCS Handpiece Ltd., Will Keep the Trade in Handpiece to Recycle Handpiece for Parts.**
- **Discount Given for Each Handpiece that is Traded in for Recycle.**
- **If No Other Handpiece is being Repaired on Invoice, Discount Will be Used on NEXT INVOICE.**
- **Air Powered E-Type Handpieces Only**
- **No Cash Value**

Procedure; How to Send Handpieces to MCS's Recycling Program

Step 1:

- **Customer** is to select the handpieces to be submitted to **MCS's Recycling Program**.
 - Download & fill out **MCS's Repair Order Form**. This can be found at **MCS Handpiece Ltd.'s** website; www.mcshandpiece.com.
 - Please note the Handpiece Make, Model & Serial Number of each handpiece to be submitted to **MCS's Recycling Program**. This information is used as **Confirmation** that the **Customer** is giving approval for **MCS Handpiece Ltd.** to keep.

Step 2:

- Place in any Box or Envelope to ship with the **Customer's** choice of courier.
 - **MCS Handpiece Ltd.** will not pay for any shipping related to shipping handpieces to **MCS's Recycling Program**.

Step 3:

- Ship your **MCS's Recycling Program** Handpieces.
 - Please be advised that **MCS Handpiece Ltd.** Will Not Ship Back Empty Boxes.
 - **MCS Handpiece Ltd.** will not pay for any shipping related to shipping handpieces to **MCS's Recycling Program**.

Step 4:

- Once **MCS Handpiece Ltd.** has received the **Customer's** handpieces to be submitted to **MCS's Recycling Program**, **MCS Handpiece Ltd.** will log each handpiece's warranty history. An Assessment will be done on each handpiece. Once the Assessment is complete, **MCS Handpiece Ltd.** will email the **Customer**, a **MCS's Recycling Program Quote** with a "**Zero Balance**", stating what handpiece is selected for the **MCS's Recycling Program** and what the **Credit Value** is of each handpiece. This information will be noted on the **MCS's Recycling Program "Zero Balance" Quote**.

Step 5:

- Once the **Customer** receives the **MCS's Recycling Program "Zero Balance" Quote**, the **Customer** is required to respond with **Approval** of the **MCS's Recycling Program "Zero Balance" Quote**.

Step 6:

- Once **MCS Handpiece Ltd.** receives the **Customer's Approval** of the **MCS's Recycling Program "Zero Balance" Quote**, **MCS Handpiece Ltd.** will then send the **Customer** the **Final MCS's Recycling Program "Zero Balance" Invoice** for the **Customer's** records.

Definitions:

- **MCS Handpiece Ltd.**
 - Refers to the company whom Customers send in their Handpiece for repair.
- **“Customer”**
 - Refers to a Doctor, Certified Dental Assistant, Office Manager, Dental Office, or other role that is played.
- **“MCS’s Recycling Program”**
 - Refers to the Program Created by MCS Handpiece Ltd. for recycling old, unrepairable & unusable Handpieces sent in my MCS Handpiece Ltd.’s Customers, for a Discount.