

January 5<sup>th</sup>, 2026

## Handpiece Repair Warranty; Terms & Conditions

**MCS Handpiece Ltd.** guarantees materials and workmanship for the specific warranty period given at time of purchase, **stated on the Customers Invoice**. MCS Handpiece Ltd warranties parts installed. This includes but is not limited to:

- Parts composed of the turbine rotor.
- Parts composed of the handpiece internal functions.
- Parts composed of the handpiece shell.

**MCS Handpiece Ltd** does not warranty services or parts including, but is not limited to:

- Services
  - Air/Water Services
  - Chuck Maintenance Services
  - Cleaning, Lubricating, and/or Adjusting Services
  - Minor Adjustment Services
- Rubber, and/or plastic parts installed in the handpiece unit.
- LED/Xenon Bulbs or electrical parts installed in the handpiece unit.
- Screws/Nuts installed in the handpiece unit.

**MCS Handpiece Ltd.'s Warranty covers 1 Repair Warranty under each Part Purchase Warranty.**

**Subsequent Handpiece Repairs will have to be Purchased.**

- Handpieces sent in for warranty services will go through the same Handpiece Log in Procedure as all other handpieces that enters **MCS Handpiece Ltd.'s** office.
- Warranty Handpieces go through evaluation tests for **MCS Handpiece Ltd.'s Technician** to determine if the handpiece will be repaired under the specific specific warranty specified on the Purchase Invoice.
- **MCS Handpiece Ltd.** will then notify the customer on if the handpiece that was sent in, will be covered under that specific warranty if sent in during the specified warranty period or if there will be charges that may have occurred.

**MCS Handpiece Ltd.** issues 6 Month Warranty on all Parts installed unless otherwise stated by **MCS Handpiece Ltd.** Misuse, improper maintenance, and other actions inconsistent with manufacturers recommendations May Void the Warranty. This includes but is not limited to the following:

- Incorrect or Lack of Lubrication of Handpiece inconsistent with Handpiece Manufacturers Recommended Instructions.
- Inappropriate Setting of Autoclave Temperature conflicting with Autoclave manufacturers Recommended Instructions.
- Inaccurate Air Pressure/PSI incongruent with Manufacturers Handpiece Recommended Instructions.
- Irregular or Lack of Cleaning and Maintenance of AutoChuck Mechanism/Handpiece in conflict with Handpiece Manufacturers Recommended Instructions.
- Incorrect or Lack of Lubrication of Handpiece inconsistent with Handpiece Manufacturers Recommended Instructions.
- Any other Actions Inconsistent with Manufacturers Recommended Instructions.
- Under no circumstance will **MCS Handpiece Ltd.** be held responsible for incremental or consequential damages that occur.

**MCS Handpiece Ltd. will notify in MCS Handpiece Ltd.'s Repair Quote; sent to Customer for Approval.**

## **MCS Handpiece Ltd.'s Handpiece Maintenance Procedure, and Tips & Tricks for Handpiece Maintenance.**

**MCS Handpiece Ltd.'s Handpiece Maintenance Procedure and Tips & Tricks** are **Guidelines** that represent a **General Approach to Handpiece Maintenance**. Always follow the Suggested Maintenance Procedures supplied with the Handpiece.

- Under no circumstance will **MCS Handpiece Ltd** be held responsible for incremental or consequential damages that occur.

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### **Definitions:**

- **MCS Handpiece Ltd.**
  - Refers to the company whom Customers send in their Handpiece for repair.
- **“Customer”**
  - Refers to a Doctor, Certified Dental Assistant, Office Manager, Dental Office, or other role that is played.